

Quality is integral to all our working practices and we regard it as critical to the success of our business.

The Company's primary objective is to provide Customers with the highest possible quality of service throughout the ownership cycle, thus winning repeat business and securing greater Customer loyalty. Our aim is always to meet or exceed our customers' expectations.

The Quality Policy has been established by Senior Management, who will be responsible for the implementation and maintenance of the Policy. The policy will be communicated within the organisations and be available to any interested parties on request.

The Policy will support the context of the organisation and the strategic direction. It is the strategy of this Company that its operations are executed at all times in such a way to ensure compliance with all statutory, regulatory, legislative and contractual requirements.

We will provide an internal environment in which all our people are fully involved in achieving the organisation's quality objectives.

The Company aims to recruit and retain highly motivated, competent people. Our people are seen as our most important resource. We encourage their full involvement in order to develop their abilities for the benefit of the individual and the company.

We will manage our activities and associated resources through a series of planned processes to produce the right product, at the right time with minimum wastage, while seeking to maximise efficiency. Our individual processes will be structured into a documented Integrated Management System which meets the requirements for BS EN 9001:2015 and are listed within the scope of our certification.

We will use a range of controls and measure our performance to identify problem areas, prevent recurrences and enable the Company to improve the quality of service provided on a continuous basis. We will set clear quality objectives and monitor our progress towards their successful achievements.

The company and its clients, suppliers will seek to develop mutually beneficial relationships to improve Quality leading to greater reliability, enhanced services and increased efficiency.

Our Integrated Management System is externally audited by BSI Assurance UK Ltd and has been UKAS certified as meeting the requirements of BS EN ISO 9001:2015 for Quality Management Systems listed within the scope of our certificate.

Scope

The company provides the sales, design, manufacture, project management, management of installation, servicing, and commissioning of Centrifugal and Axial fans. Smoke Extract and Tunnel Fans including electrical enclosures and panels for smoke control and ventilation systems for car parks, Tunnels, atriums, lobbies, stairs and corridors.

WE AIM TO GET IT RIGHT FIRST TIME, EVERY TIME!!

Signed



Date 08th January 2026

Name: Richard Thornley

Position: Director